

How to Check On Existing and Past LPI Policies Online

Disclaimer

- If possible, use Google Chrome, Microsoft Edge or Mozilla Firefox as your web browser.
- You must have or create an online account to view existing and past purchases and claims.

Instructions:

1. Go to www.lpi.ca
2. Click on Login button located in the top right hand corner. Do not use a favorite in order to access this web page
3. Click on the Login button located near bottom of the page
4. Enter your username and password
5. Select the appropriate subscription in the drop down menu

Existing or Past Purchases

1. Click on Purchase tab
2. At the bottom of the page you will see a section called My Policies
3. Select Current Policies or Expired Policies to display a list
 - a. The LPI.ca site will only display policies within the last two years
4. The Instructions indicate what actions are available

Existing or Past Claims

1. Click on Claim tab
2. At the bottom of the page you will see a section called My Claims
3. A list of all policies active or settled will display going back two years
4. The Instructions indicate what actions are available

For additional assistance please contact your local LPI office or the LPI Client Contact Centre by phone at 1.844.782.5747 or email info@lpi.ca.

LPI Client Contact Centre Hours of Operation: 8:15 A.M to 4:30 P.M. MT

